

Table EDU 11 Offline Update Instructions



Follow these instructions in order to update your Anatomage Table to the latest software version, TableEDU 11.0. **For any general questions or update error inquiries, please refer to the FAQ document sent to you by Anatomage.** If the FAQ document does not resolve your problem, please contact the team member who sent you the update codes, or training@anatomage.com.

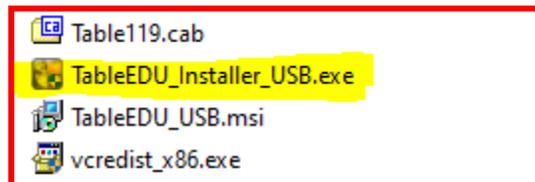
Table EDU 11 USB Update Instructions

1. Confirm you have received the following items

- a. The TableEDU 11 Installer USB
- b. A License Code for each Table
 - i. *An Anatomage Team member will have emailed you this code ahead of time. If you have not received it, reach out to training@anatomage.com.*

2. Locate the TableEDU 11 installer file

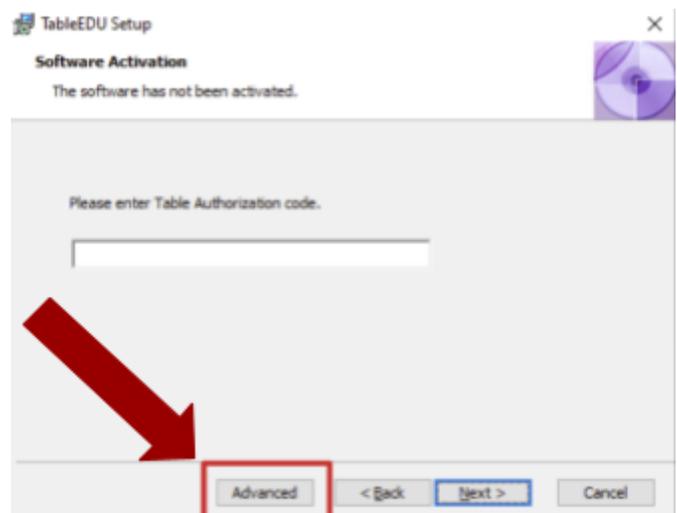
- a. Plug the Installer USB you received into an external USB port on your Table.
- b. In the Windows File Explorer dialog, locate the TableEDU_Installer_USB.exe file, and double click it to open the installer.



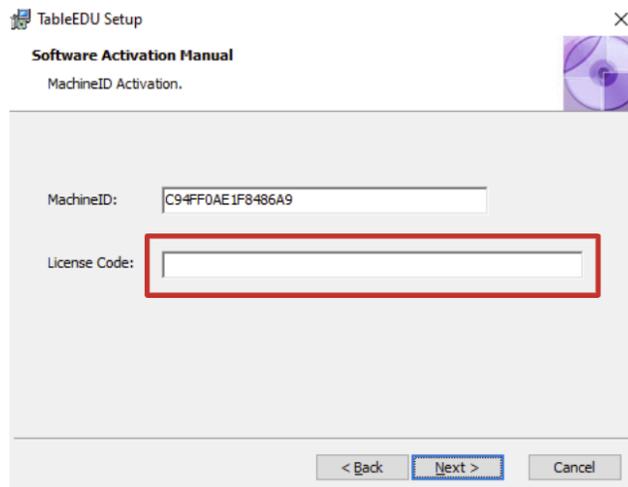
3. Run the TableEDU 11.0 Installer program

- a. An installer dialog welcome message will pop up once the .exe file is tapped. Press “Next” on the installer dialog.
- b. A TableEDU software activation dialog will pop up.

Press the “Advanced” button.



- c. In the following dialog, enter the License Code provided to you by Anatomage where prompted. Include all dashes and capital letters. Then press "Next".



- d. Confirm the Installation Folder by tapping "Next".
- e. The installation will begin. Installation process may take a few hours.
- i. **The USB drive must remain plugged in for the entire installation duration.**

If you have any error messages or issues with this process, please refer to the next page or the FAQ document sent to you by Anatomage. If the FAQ document does not resolve your problem, contact the team member who sent you the update codes or training@anatomage.com.

IMPORTANT: DO NOT SHUT DOWN TABLE WHILE INSTALLATION IS RUNNING

4. Post-Installation

- a. After the installation is complete, please verify the new software is opening correctly and confirm this with us via email. **Please email the team member who sent you the update code or training@anatomage.com to confirm the update is complete and successful.** Upon confirmation, we will send you the updated resources for the new Table 11 software for you to review (What's New Document, Interface Guide, Manuals, etc).

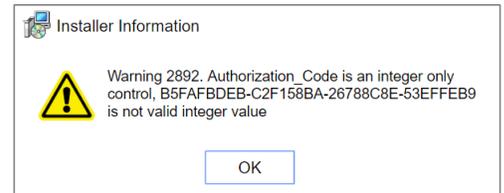
Common Issue Solutions

For a complete list of FAQs, see the *Table 11 Update FAQ* document.

Entering License Code (Step 3.c)

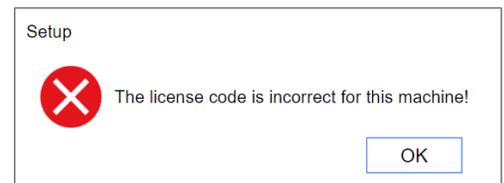
Not valid integer value

You have entered your License Code in the Authorization Code window. Tap OK and return to the Authorization Code window. Press **“Advanced”** and enter the license code in the correct window.



License code is incorrect for this machine error

Double check that you entered the code correctly with all dashes and capital letters. License codes will never have the letter "O", only zeros (if applicable).



If updating multiple Tables, ensure that you used the correct code for this unit.

If the issue is not resolved, send a photo of the message **(with the Machine ID and License code visible)** to your Anatomage contact or training@anatomage.com.